

Dear Esteemed Customer,

As we celebrate the Customer Service Week globally with the theme "The Power Of Service", we want to use this opportunity to thank our customers for believing in us and keeping us in business despite having other options. Service is the lifeblood of a thriving business.

Aero Contractors Company of Nigeria Limited (fondly known by your good selves our Customers as "Aero") as an organization is dedicated to high quality customer service delivered with a sense of warmth, friendliness, individual pride, and company spirit. The Power of Service is like a magic pill or secret recipe that makes a company successful.

We are constantly putting measures in place for your comfort, safety and reliability which are the core elements of our brand. In furtherance of improving our promise to provide our customers effective and efficient service delivery, we have included two (2) Airbus 320 to our fleet. This is geared towards providing on time departures and continually keeping our schedule integrity.

We appreciate your feedbacks which has propelled to innovate new strategizes to exceeding your expectations at all times. We do value the patronage of all our esteemed customers and are committed to delivering on our promises. Our front line team have been equipped with the necessary skills and tools to make a difference.

Aero will always go the extra mile to put a smile on the face of every customer. You are the reason we thrive and win daily.

From all of us at Aero we say a big thank you to you our heroes.

Yours' Sincerely,



Capt. Abdullahi. Z. Mahmood

MD/CEO